PROFESSIONAL DEVELOPMENT INSTITUTE

Wed. & Thurs. sessions, 9:00 AM - 4:00 PM:

Assessment strategies to understand and improve all aspects of your office
   Mary Rowe, MIT & Tim Hedeen, KSU

Approaches for ombudsing in the age of “Me, Too!” and racial profiling
   Jennifer Schneider, USF

Opportunities to integrate restorative practices in organizations
   Tahirih Varner, UWG

Proven practices for serving your visitors, including coaching skills
   Bina Patel, NGIC

REGIONAL OMBUDS NETWORK KICKOFF

Friday session, 9:00 AM - 2:00 PM:

• Learn insights from colleagues practicing in the Southeast
• Determine future professional development opportunities
• Apply lessons from recent survey research

COST (INCLUDES MEALS & MATERIALS)

Wed/Thurs class: $295
Friday: $50

LOCATION & HOTEL

Holiday Inn Express
199 East Bay Street
Savannah, GA 31401

REGISTRATION DEADLINE

May 15, 2019

MORE INFORMATION & REGISTRATION

https://tinyurl.com/ksusummerinst