This mediation training has been specifically designed for mediation in the court system of Mexico and Mexican mediators. The focus is on an understanding of the mediation process, communication skills, problem-solving skills, agreement writing, and mediation ethics. Mediation skills are taught in a highly interactive format through short lecture, group discussion, focused exercises, and coached role-play. The workshop is designed to prepare the participant for mediation in civil cases. In addition, this training experience is designed to hone life skills that can enhance the participant’s ability to interact effectively with others. The training provides an understanding of the theory behind conflict while developing an effective skillset in resolving conflict.

**Trainers**

Dr. Susan Raines, Associate Director  
School of Conflict Management, Peacebuilding and Development  
Kennesaw State University

Ms. Adriana Helenek  
President, BI-National Group, Inc.

**Registration Fee includes:**

- Course & Training materials
- Hotel accommodations for 7 nights
- Lunch: Monday-Friday
- Airport pickup and drop off
- Health insurance

**Registration:**

<table>
<thead>
<tr>
<th>Room Type</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single Room</td>
<td>$2,384.00</td>
</tr>
<tr>
<td>Double Room</td>
<td>$2,174.00</td>
</tr>
</tbody>
</table>

Center for Conflict Management 365 Cobb Avenue NW, MD 1604, Kennesaw, GA 30144  
Contact: Ellen Lahtinen / Phone: (470) 578-6115 / Email: elahtine@kennesaw.edu